



SPECIAL NEEDS & DISABILITY POLICY

Zolt is here to help and understands that you may need some additional assistance using our service.

Assistance Services

If you have special needs or a disability, please let us know and we will attempt to assist you. You can contact us by telephone 1300 368 151 or by email support@zolt.com.au

If you need assistance with making or receiving a telephone call, please see the following links:

National Relay Service:

<https://www.communications.gov.au/what-we-do/phone/services-people-disability/accesshub/national-relay-service>.

Translation and interpreting services:

<https://www.tisnational.gov.au/>.

General Help

For telecommunications products and equipment that may assist you, please see the following page from the IDEAS website: <http://accessibletelecoms.ideas.org.au/telecom/category>.

If you wish to increase the font size on our website, please press Ctrl+ on your keyboard.

We also allow customers to appoint an Authorised Representative. Please see our Terms & Conditions for further details.